

The Bureau of Internal Revenue (BIR) issued a memorandum regarding the intermittent availability/accessibility of the Electronic Filing and Payment System (eFPS) last January 25, 2016.

Accordingly, taxpayers who were unable to access eFPS and/or complete their filing/payment transactions are advised to produce a screenshot of the errors encountered and a reference number/trouble ticket issued by the BIR Customer Assistance Division. These will serve as a basis to determine whether the BIR will impose or waive penalties.

Our tax department may send a separate memo for this. But for the meantime, this memo is for your advanced information.